

**Job Description**

**Title:** Drop-in Resource Youth Worker

**Department:** Youth Services Division, RHY

**Supervisor:** Case Management Supervisor

**Status:** 37.5 hours/week (based on a Tuesday-Saturday Schedule)

**Job Summary:**

The Drop-in Resource Youth Worker is responsible for engaging and supporting youth in the Resource Drop-In Centers and for providing a variety of support services to street, homeless, and other at-risk youth, and families, including: case management, resource & referral services, crisis intervention, outreach, advocacy, and educational and recreational activities.

**Qualifications:**

- Associates Degree in human services or related field, preferred.
- Must have substantial professional experience with adolescents/young adults
- Ability to manage stressful situations, prioritize, problem-solve effectively, and maintain professional boundaries.
- Excellent communication and interpersonal skills.
- Excellent computer skills.
- Must be available to work weekends and evenings on a regular basis.
- Ability to walk up and down 3+ flights of stairs
- Must have a valid driver's license, reliable automobile and pass a background check

**Duties and Responsibilities:**

- Engage youth at resource drop-in centers and in other settings, during afternoons, evenings and weekends.
- Conduct crisis assessments and provide crisis intervention services, as needed.
- Use harm reduction and other techniques to establish positive relationships and maintain appropriate boundaries with youth.
- Work in a coordinated manner with all RHY staff, AmeriCorps members and volunteers.
- As needed, reach out to other community service providers to promote agency services and develop working relationships.
- Advocate for program youth in obtaining necessary services.
- Provide program information to prospective participants and appropriate referrals to other resources as needed.
- Develop and offer weekly educational/recreational activities to all RHY youth.
- Develop and offer monthly community service learning opportunities to all RHY youth.
- Hold youth accountable to program expectations and regulations.
- As needed, support street, school, and event outreach activities.
- Provide participants with transportation as appropriate.
- As needed, complete intake assessments and connect youth to other agency services.
- As needed, provide case management services to youth.
- Maintain data tracking in HMIS
- Participate in regular staff meetings, clinical trainings, and individual supervision.
- Attend professional training and seminars as deemed appropriate.
- Participate in a DIAL/SELF crisis response team, including rotating on-call schedule and back-up coverage. (additional per-diem stipend provided for on-call shifts)
- Other duties as assigned.

**Compensation:**

- \$13.50 - \$15.00/Hour
- Excellent benefit package (Paid Time Off, Paid Sick Time, Life Ins., 70% paid Health/Dental)